

Who's Who at NASTF

The NASTF Board of Directors includes members from the following automotive companies and associations:

- Alliance of Automobile Manufacturers
- Associated Locksmiths of America
- Association of International Automobile Manufacturers
- Automotive Aftermarket Suppliers Association
- Automotive Service Association
- Automotive Service Councils of California
- Automotive Training Managers Council
- Equipment and Tool Institute
- International Automotive Technician Network
- MOTOR Information Systems
- National Automobile Dealers Association
- National Institute for Automotive Service Excellence

MISSION STATEMENT

The National Automotive

Service Task Force's mission is to facilitate the identification and correction of gaps in the availability and accessibility of automotive service information, training, diagnostic tools and equipment, and communications to automotive service professionals.



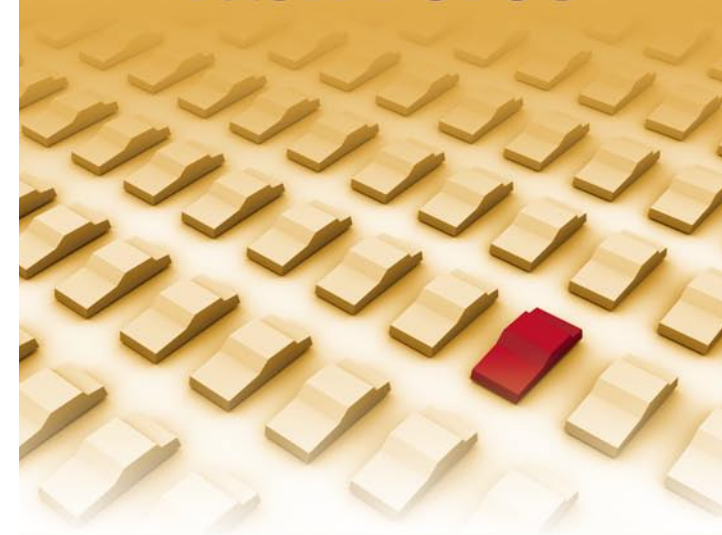
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The National Automotive Service Task Force



**Your Gateway to
Service Information Availability**



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Knowledge is power. And that has never been more true than in today's hyper-charged automotive repair and service world.

The Need

Rapidly advancing and changing technologies compound the information challenges faced by automotive service professionals. The proliferation of vehicle makes and models, and the advanced comfort, convenience, communications and security technologies they employ, can create challenges for the service professional.

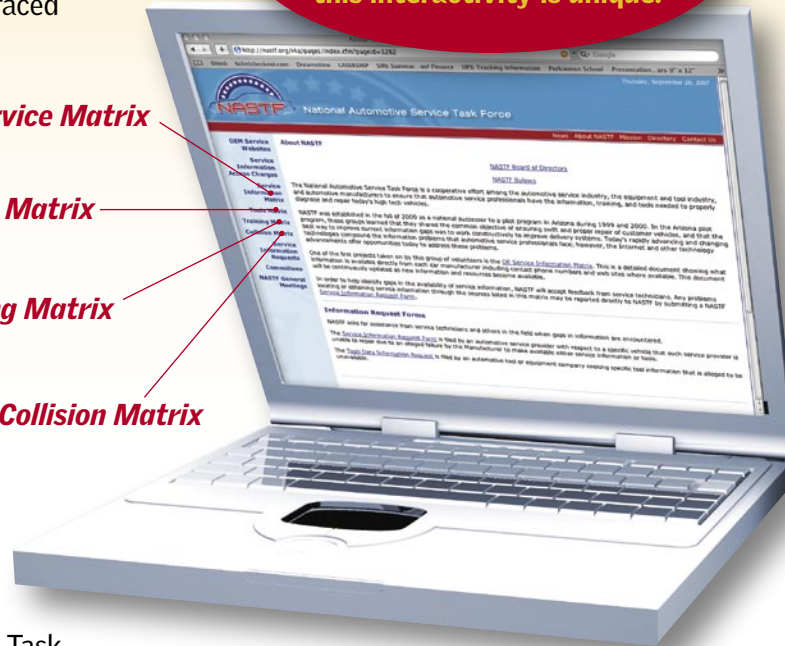
Timely access to accurate tool, equipment and service information can make the difference between a competitive repair technician or service manager and an also-ran.

The Solution

Enter the National Automotive Service Task Force—a collaborative industry effort to identify and resolve gaps in the service information, diagnostic tools and equipment, and other resources today's automotive service professional needs. Organized and operated by dedicated industry volunteers in 2000 and incorporated in 2006, NASTF has been embraced by vehicle and parts manufacturers and suppliers, tool and equipment makers, trainers, and service providers from both the OE and aftermarket.

"Service professionals can report gaps or missing items: this interactivity is unique."

Service Matrix
Tools Matrix
Training Matrix
Collision Matrix



Service Information Requests

NASTF's vision is to engage *all* participants of the motor vehicle industry to resolve serviceability issues for the betterment of the industry and to improve the customer experience. To that end, automotive service professionals—the eyes and ears of the industry—can now report these gaps to NASTF, get access to the information they need to resolve their problems, and improve the process for others. This interactivity is unique.

Matrices

At present NASTF offers four major information directories, or matrices. The matrices are updated regularly, as new information and resources become available—either by the manufacturers (OEMs) or service professionals who report gaps in the information. The matrices typically include contact information, website links, charts, and more.

- **Service Information Matrix**
Identifies the sources for accessing service and/or reprogramming information directly from each OEM.
- **Tools Matrix**
Shows equipment information availability for each OEM: a general scan tool status summary, general reprogramming status summary, as well as access to a J2534 Programming chart summarizing OEM participation.
- **Training Matrix**
Shows information about availability and format of OEM training
- **Collision Matrix**
Identifies the source of available OEM collision repair information including measurement and dimensions, sectioning points, nonmetallic components, and more.

What's New?

NASTF is actively engaged in related information projects such as its Secure Data Release Model and related Automotive Security Professional Registry. The SDRM is designed to give automakers a flexible system to provide 24/7 access to vehicle security information for pre-approved locksmiths and technicians.

